

## FAQ

- How do I check inventory?  
You must have an account with **ahead**® and be logged in to see inventory.
- How do I open an account with **ahead**®?  
You must be an ASI/PPAI or Sage member. Or be an embroidery/screen printer to open direct. You can access the application by hovering over Sales Resources there will be the link to the Credit Application. Once completed and submitted you will receive an automatic e-mail stating that we received your application. Your account will be opened with 48 hours. Once your account is opened you will receive a welcome e-mail with all of your ahead credentials.
- What if I do not want to apply for terms and pay by credit card?  
Just leave the term areas empty on the application.
- I have an account but do not have my login information, how do I retrieve it?  
Customer service can help you either set up or reset your username and password, please call 1-800-282-2246
- Can I order online?  
We currently do not have online ordering, please contact customer service 1-800-282-2246
- Can I create my own virtuals online?  
This is in the works but not available at this time, please contact customer service 1-800-282-2246